## COMPANY NEWSLETTER

WWW.LIFESTYLE-HOMECARE.CO.UK



### **NEWS**

Congratulations to Charlotte & Ryan on the birth of baby Nellie, born 7 weeks early at the end of November. We are thrilled Nellie has been discharged from NICU and home for her lst Christmas!!

We hope you have enjoyed Irvin the Elf's antics, we do hope he will join us again next year :)

Thank you to Alfie & Chantelle for delivering Christmas Lunches to those who were alone this year!

Thank you to Charles for delivering gifts to them too!

Thanks to everyone that popped in to the ffices for Christmas lunch. It was great to see you all!



lifestyle by homecare services

**DECEMBER 2024** 

## **IMPORTANT INFO**

**New Online Training Portal** 

All staff should receive an email with information from their office with access details shortly

Thank you to all our staff who worked over the festive period.

Our service users need you just as much over the holidays. You make a real and lasting difference everyday, THANK YOU!

## **CHECK THIS OUT**

Here are a few links we think you'll find useful:

- Our Latest Blogs
- Leave a Review
- Mileage Form
- Policies





Leave Us Feedback

<u>HERE</u>

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## **SHOUT OUTS**

Big congratulations to Holly for passing her AAT level 4 end point assessment, well done Holly!

Callum Jenks, Positive feedback received from new starters that have shadowed him

Jess Weston, thanks Jess for her time and involvement in a very important case conference. Jess was very professional and gave important feedback to all involved

**Santa Rumniece & Tricia Bangert** both had to use CPR on service users. Outstanding attempts to save lives!

# Welcome to our newest team members!

Lancaster:

Welcome to the team Chidoze!

**Bury:** 

Welcome to the team Shaheen, Robyn, Landwie and Emily!

#### Fylde & Wyre:

Welcome Amy, Leah, Nokukhanya and Rupesh to the Fylde and Wyre team!

**Trafford:** 

Welcome to the team Georgina!

### **COMPLIMENTS OF THE MONTH**

- Bury: I can't not speak highly enough of all carers...impressed with the care you have all been providing for my auntie MK
- Trafford: Maryam Shehzad has received positive feed back from clients and relatives, all clients enjoy when she is on shift providing care for them.
- Waterfoot: "I would like to compliment all my staff for
  the continuous hard work they put in to ensure all of
  our service users are well looked after and cared for.
  Not just over the Christmas period but every day of the
  year. Absolute angels in disguise and I couldn't be any
  more prouder of the Waterfoot team!" Julie
- Lancaster: compliments for two staff members for great support with new clients.
- Fylde: Amy "is such a lovely lady...makes sure I'm not in pain. She talks to me and I really enjoy her company."





## CARER OF THE MONTH NOMINEES

Well done to our December Nominees

Fatima Bibi

Bury

**Maryam Shehzad** 

**Trafford** 

**Lucy Mitchell** 

Waterfoot

**Primrose Chivinge** 

Lancaster

Wadzanai (Maggie)

**Matavire** 

Fylde & Wyre

### **LEADER OF THE MONTH**

**Holly Dowd** 

Thank You for all of your ongoing hard work

## POLICY OF THE MONTH

Food Safety and <u>Hygiene</u>

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To Open
The Policy





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